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27th July 2020

InteliCare Receives Cornerstone Order from NSW Aged Care and Disability Services Provider CCNB for new InteliLiving System

- **InteliCare expands its East Coast presence with first major Business-to-Business (B2B) order in NSW, representing largest single InteliCare order to date**
- **Binding Sales Agreement with an independent, not-for-profit community-led organisation, CCNB who will pilot InteliLiving for the next 12 months. The initial order will be for 120 InteliLiving Systems**
- **Relationship with CCNB proves Intelicare's business model has national applicability in an institutional context and demonstrates our ability to provide better care to vulnerable persons**

InteliCare Holdings Ltd ("InteliCare" or the "Company") (ASX: ICR), an Australian technology company that has commercialised a predictive analytics hardware and software system for use in the aged care and health industries, is pleased to announce its largest single order to date and first B2B order in NSW.

CCNB services the aged care and disability sectors and is one of Northern Sydney Region's largest independent, not-for-profit, community-led organisation.

InteliLiving will support older people that seek to continue to live independently in the community. It will work with people that receive Home Care Packages as well as those in receipt of services via the Commonwealth Home Support Programme ("CHSP").

The CHSP programme provides funding of between $500 and up to $1,000 per person to purchase personal monitoring technology. This was announced by the Australian Government to ensure funding was available to support vulnerable persons during the COVID-19 pandemic.

Since the CHSP funding announcement, InteliCare has been working to develop an appropriate and targeted care package to meet that market and has developed its proprietary InteliLiving system, which is focused on enabling more adaptive care for vulnerable persons. The outcomes of this pilot will be to evaluate whether complementing people's care with the InteliLiving system, leads to better health and wellbeing outcomes for people and their families

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Gary Jacobson, CEO CCNB commented:

"*We are very excited about assessing how InteliLiving can help drive our strategy and deliver better health and wellbeing outcomes. InteliCare's robustness and richness of real-time, trend-wise data should provide both CCNB and those in our care, a much better and more adaptive level of support.*"

The order forms part of CCNB's strategy to offer a broader range of services under their "Care Navigation" model that exists to support people to better navigate the complex social care and health systems. They are seeking to provide greater choice for people about how they interact with the different systems, and in the case of InteliLiving, seeking to provide options for people to utilise technology to enhance their care, support, wellbeing and connection to the community.

Under the Heads of Agreement, in conjunction with the InteliLiving order, CCNB will also have access to the InteliCare Pro product. This will enable trained staff to monitor a broad client base looking for deterioration and trends.

What is InteliLiving?

InteliLiving enables seniors and people with disability to live at home independently. It uses smart home sensors (not cameras) to gather information about activity in the home. The sophisticated system sends daily messages about conditions and activity within the home by learning an individual's daily routine. If all is okay, members of the care team (family, carers, or health care professionals) get a daily message letting them know. Conversely, if the system detects movements are out of the AI generated daily routine, an alert is sent to the care team on their smartphone or other device.

What is InteliCare Pro?

InteliCare Pro is a larger-scale SaaS offering for care providers (such as aged care facilities, home care providers or hospitals). It integrates the InteliLiving output with a dashboard system enabling many residents to be monitored at the same time. This enables commercial care providers to triage services to achieve higher quality care to those who need it most, reduce travel and staff costs, and maintain an audit trail when responding to issues. It also assists commercial carers to comply with the Australian Government's Aged Care Quality Standards.

This means declines in physical and mental wellbeing can be detected through advanced analytics insights before emergencies happen. It allows the care team to focus on prevention, not just respond after the event.

Aged and Disability Care organisations can quickly identify issues and prioritise care to reduce the risk of an emergency. In this way, their clients and families feel safer, more confident and happier knowing that their service is supporting them and delivering the highest level of care.

Contact **and Authorised for Release to the ASX**

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About Intelicare Holdings Limited

InteliCare is an Australian technology company that has commercialised a predictive analytics hardware and software system for use in the aged care and health industries. InteliCare believes Australians deserve to age with dignity and through its business-to-business (B2B) and business-to-consumer (B2C) solutions built on its

proprietary internet of things (IOT) platform utilising smart sensors and artificial intelligence (AI), InteliCare aims to enable people to stay in their own homes for longer while empowering healthcare providers to deliver higher quality, more efficient services.

About CCNB Limited

Established in 1994, CCNB is one of Northern Sydney Region's largest independent, not-for-profit, community-led organisation. The organisation provides impartial information, advice and guidance to support people to access health and social care. Their focus is to support people, their families and carers to navigate the health and social care systems to access the services they require, when they require them. CCNB aims to ensure that everyone gets the most out of life.

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